

Update: SRCCG Patient Representative Group

Meeting date: 5 June 2019

Engagement Network Group “The Loop”

The Loop continues to attract new members. We now have a total of 187 members signed up.

Update on Commissioning Maze Engagement

We attended the North Yorkshire Youth Executive quarterly meeting on 31 May and showcased the Commissioning Maze to its members. We have then organised to have a further event in Whitby on 11 July in which we will be engaging with groups of 11 – 18 year olds who represent the local youth parliament.

Update on Scarborough Hospital Services Review

A case for change document produced by McKinsey and has been shared with stakeholders. Further work is being done to identify potential options for service reconfiguration. Depending on how radical these options are there may or may not need to be formal consultation.

Extended Access to General Practice Services in Scarborough and Ryedale

Every patient in Scarborough and Ryedale can now access GP services at evenings and weekends as part of the ‘Extended Access’ scheme commissioned by NHS Scarborough And Ryedale Clinical Commissioning Group (CCG).

Pre- bookable, routine appointments with a GP, nurse or other healthcare professional are now available on evenings and weekends no matter what GP practice patients are registered with.

Patients who want to take part in the service will be asked to consent to their medical records being shared so that it is available to whichever GP, nurse or healthcare profession provides the appointment. This will ensure a patient’s usual practice or GP will be aware of any treatment that’s been recommended at the extended access appointment. If any patients would prefer to see their usual GP they should continue to contact their practice directly.

Overseas GP Recruitment

NHS Scarborough and Ryedale CCG is hosting 6 Spanish GPs for a taster weekend in February 2019.

The plan is still to recruit 65 GPs across Humber Coast and Vale with 12 allocated to SRCCG practices. Whilst it is taking longer than expected the project team are confident that during 2019 we will be able to welcome GPs to our practices. Things are progressing well and we are working closely with the NHSE National Recruitment team and hoping to welcome 3 Spanish GPs over the summer.

North Yorkshire 3 CCGs update

Following on from the decision last year to appoint a single leadership team the three North Yorkshire CCGs – NHS Hambleton, Richmondshire and Whitby, NHS Harrogate and Rural District and NHS Scarborough and Ryedale – have each decided to work together to apply to NHS England for merger into a single CCG.

This decision has been taken independently by each CCG's Council of Members or Representatives (made up of local GPs and practice managers). The decision and next steps will be discussed at a Governing Body meeting in common on 30 April 2019. The CCGs aim to submit a merger application to NHS England in June this year. If NHS England approves the application the three CCGs will start operating as a single statutory organisation from 1 April 2020.

This represents a great opportunity to improve healthcare for the people of North Yorkshire.

Amanda Bloor, the Accountable Officer for the three North Yorkshire CCGs said: "The proposed merger supports the CCGs' shared ambition to take an aligned system-based approach to delivering health care for the people of North Yorkshire. The CCGs are already committed doing things once, where it makes sense to do so, while retaining a strong local focus responsive to the varied needs of the people of North Yorkshire. Clinical leadership will remain at the heart of CCG activities regardless of size."

SR CCG New Website update

The CCG plan to launch the new website on 1 June 2019, feedback received from patient representatives was very helpful.

Primary Care roles

The CCG's Communications and Engagement Team has updated the "We're more than just a doctors' surgery" campaign to help emphasise why a member of the reception team may ask a patient questions about their illness, as well as the different health professionals available to patients. (slides distributed with notes)

Dementia Advice Clinic

Derwent Practice in Ryedale are now working with The Alzheimer's Society to offer appointments to speak to a dementia support worker, to do this please get in touch with the practice directly.

The service will be operating one afternoon per month initially, by appointment only and is open to anyone with a diagnosis of dementia, caring for a person with dementia or worried about their memory and is a patient of Derwent Practice.

New frailty service launched in Scarborough and Ryedale

Patients in Scarborough and parts of Ryedale are set to benefit from an enhanced range of adult community services. Humber Teaching NHS Foundation Trust, which has been running a range of community services, health promotion and wellbeing advice as part of an £80 million contract with NHS Scarborough and Ryedale Clinical Commissioning Group (CCG), has introduced two more services using the 'One Team' approach.

It has now launched a new frailty service which follows the integrated partnership working model that has been successful since its initial launch last year. Frailty is now recognised as a 'long term condition' and it's hoped the new service will encourage early diagnosis and create a systematic, preventative and proactive approach to frailty care which will help and prevent further health problems.

The new model of care has meant patients access community nursing, specialist nursing, therapy services, dietetics, stroke and other services, with personalised care so they can remain in their own homes, and avoid admission to hospital where it is possible and safe to do so, in a 'Home First' approach.

Following the improvements, patients are able to call a single telephone number to access round-the-clock care with front-line clinical teams working in partnership with GPs, local councils, the voluntary and charitable sector and other key organisations. NHS Scarborough and Ryedale CCG Executive Nurse, Carrie Wollerton, said: "The first year of the new community services contract has seen a big emphasis on patients being looked after in their own homes, or in community settings. There's been a much greater focus on prevention which we believe is leading to fewer people requiring a stay in hospital.

"We're looking forward to seeing the range of services expanded from this month and seeing further benefits for residents in Scarborough and parts of Ryedale."

Under the new model, every doctor, nurse, therapist or health care assistant looking after a patient will, subject to consent, be granted the same view of each medical record, ensuring patients do not have to repeat themselves whenever they seek treatment. This follows on from feedback received during the consultation period where patients felt strongly that they should "only have to tell their story once".

Julia Harrison-Mizon, Humber Teaching NHS Foundation Trust's Care Group Director of Primary Care, Community, Children's and Learning Disability Services,

said: “We are excited about expanding the range of services to include frailty delivered through our One Team approach which works to ensure that people maintain their independence and stay in their own homes for as long as possible. “The staff in our three hub teams have done a tremendous job during our year one delivery which has included the introduction of an overnight nursing service and relocation to new bases closer to the people we are supporting and working closely with.”

The Trust is continuing to expand Scarborough and Ryedale services following the takeover of an £80 million contract with NHS Scarborough and Ryedale CCG in 2018.

The Trust will also be delivering continuing healthcare assessments for the Scarborough and Ryedale area from today (1 April 2019) and introducing another new service to the area later in the year which will offer elderly medicine clinics.

NHS England – Involvement Hub – For information

A section of the NHS England website dedicated to patient and public involvement. It includes information and resources for the public, commissioners and other health professionals who want to get involved in NHS England’s work and/or enable others to participate to make a difference to healthcare.

www.england.nhs.uk/participation.

Strong and Steady – For information

North Yorkshire Sport in partnership with local Age UKs were commissioned to deliver 15 Targeted Sessions (called Strong and Steady) to address the needs of individuals aged 65+ who are mildly frail and in danger of, or who have had a trip or a fall. The 12-week rolling programme has been funded until December 2020 and will be delivered throughout North Yorkshire by suitably qualified instructors. The posters that have come with your documents will provide more information.