

Scarborough and Ryedale CCG Patient representative group (SRPRG)

Patient Representative Group

Background:

- Scarborough and Ryedale Clinical Commissioning Group (SRCCG) is committed to involving patients and the public in their commissioning decisions, the Scarborough and Ryedale Patient Representative Group (SRPRG) was established to enhance the engagement across the locality.
- Each GP Practice within SRCCG locality nominates a patient representative from their practice group to the SRPRG.
- If you are interested in being involved with your practice group, speak to the Practice Manager.

Patient Representative Group

The purpose of the Group is:

- To help provide two-way communication between GP practice and the SRCCG
- The Group will provide advice to practices on establishing and maintaining an effective Practice Participation Group
- The Group will provide regular updates on the work of SRCCG to practice populations through wide distribution of the stakeholder letter
- The Group will undertake wider involvement/engagement activities assisting the CCG in engagement through service development group, gather feedback and events as required

Patient Representative Group

Meetings:

- The Group will meet at least quarterly and more frequently when required in order to carry out the business of the Group.
- The Group will be open to the wider Patient Representative Members on an annual basis, or as deemed necessary.
- The meeting will follow an agreed agenda and action notes distributed 10 days after the meeting

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Examples of how the SRPRG has been involved:

- Urgent Care Materials including “Are you feeling Unwell” campaign materials
- Involved in the developments and promotion “The Loop” virtual engagement network
- Members were interviewed as part of the Customer Service Excellence Assessment
- Assisted in the engagement of “Extended Access to General Practice Services” campaign