

Primary Care Co Commissioning Committee

Exception and Progress Report

December 2018 – January 2019

Areas of significant Improvement/Progress in last two months.

Extended Access

The Extended Access to Primary Care services was commissioned from October 2019 and an 18 month pilot and has been available now for 3 months through the mobilisation phase. Derwent (Ryedale) and Central Healthcare (Scarborough) hold hub contracts with an additional 60 hours of primary care appointments offered each week across 12 practices in the CCG.

There continues to be challenges with the lack of interoperability between clinical systems and practices but both providers are working through these from a clinical safety view as well as appointment booking and administration processes.

All practices are now advertising the services on their websites so that patients are aware of the available appointments.

However an additional 60 hours/4765 appointments in primary care have been available with an average utilisation of 89 % over a 3 month period. Monthly detailed returns continue to be submitted to NHSE.

GP IT

Plans for the roll out of upgrading GP IT for 2019/20 are under way with a need to refresh some computers as well as install Windows 10 to machines. This is a programme of work which has interdependencies on other programmes and these are being worked through to ensure practices have IT functionality to deliver services safely.

APEX Insight tool

This is a software computer tool which helps practices to better understand the demand for services and the staffing required to meet this. The aim is to install this in each practice and for data sharing agreements between practices and the CCG to be agreed setting out how the data will be used. No patient or clinician data will be available outside the practice but anonymised, collated data will help inform work force planning across the practices and help shape changes to service delivery. The reports will include primary care activity which will inform a system wide approach to commissioning services.

This is centrally funded for year 1 with future funding requirements to be agreed at CCG level. The roll out of the software is dependent on the refresh of IT in some practices and we are working with eMBED about the interdependencies of these 2 projects so that access to APEX Insight is not delayed. Practices will be required to allocate a half day in setting up the system having carried out some data cleansing work but the aim is for practices , groups of practices (networks) and the CCG to be better able to look at data at scale and plan for commissioning of services.

NHS SRCCG Practices have routinely returned workforce data through the Health Education England workforce tool which allows a CCG overall report. This is being changed at national level and data is currently being migrated on to the Primary Care Web Tool. Practices will be required to make their workforce submissions through this national tool.

Primary Care Dashboard

A refresh of the dashboard is now available from 11 January 2019 which includes data up to November 2018. This information together with data packs on referrals and unplanned admissions will inform discussions at practices about variations between practices and 4 visits have been planned in Q4.

A framework for routine practice visits is being developed for Q2 through the PCDG, Quality and Performance Committee ahead of approval by the PCCC.

Areas where standards/progress fall below the expected targets

- Commissioning of community link service to social prescribing has to be approved by the Procurement Committee
- Business cases are being finalised for a proposal to introduce 1st Contact Physiotherapists into networks of practices
- Plans to introduce Mental Health workers into practices have yet to be established.

Risks to SRCCG

None

Corrective actions

Allocate resources to develop plans to expand the MDT in primary care.

Recommendations to the Governing Body

To note the report

Other notes/comments that Governing Body should be aware of.

Good progress has been made in documenting draft plans for 2019-20 ahead of engagement on the plans with CoCR, PCCC and sign off by the Governing Body.

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