

Meeting Title: Governing Body

Meeting Date: 28 November 2018



Report's Sponsoring Governing Body Member:

Report Author: Andy Hudson

1. Title of Paper: Patient Choice Policy Statement

2. Strategic Objectives supported by this paper:

To create a viable & sustainable organisation, whilst facilitating the development of a different, more innovative culture.

To commission high quality services which will improve the health & wellbeing of the people in Scarborough & Ryedale.

To build strong effective relationships with all stakeholders and deliver through effectively engaging with our partners.

To support people within the local community by enabling a system of choice & integrated care.

To deliver against all national & local priorities including QIPP and work within our financial resources.

Executive Summary:

The Choice CCG Self-Assessment requires CCGs to have a patient choice policy statement. The statement is required to set out clear information for patients on:

- Our choice and ambitions as a CCG
- The scope and parameters of choice in our locality, and how patients can use choice
- Contact details and references for further information and support.

3. Risks relating to proposals in this paper:

None

4. Summary of any finance / resource implications:

None

5. Any statutory / regulatory / legal / NHS Constitution implications:

As outlined in the CCG Improvement and Assessment Framework (IAF), indicator :

51. Utilisation of the NHS e-referral service to enable choice at first routine elective referral (144a)

The Improvement and Assessment Framework will help to bring a local focus on **legal rights** to choice of provider and team for a first elective referral in physical and mental health services, which are at the heart of NHS choice policy. These choice rights are central to the 5 Year Forward View commitment to make good on the NHS' longstanding promise to **give patients choice over where and how they receive care**. Furthermore, the NHS Mandate tasks NHSE with ensuring that people are empowered to shape and manage their own health care and **make meaningful choices**.

6. Equality Impact Assessment Completed? (Yes/No/Not Relevant):

Not Relevant

7. Quality Impact Assessment Completed? (Yes/No/Not Relevant):

Not Relevant

8. Any related work with stakeholders or communications plan:

Discussions have taken place at Communications and Engagement Committee.

9. Recommendations / Action Required

Governing Body are asked to approve the statement before publication on the CCG website.

10. Assurance

As part of the Choice self- assessment, the CCG will continue to measure the awareness of choice amongst patients and monitor the feedback received. This will be reported through Quality and Outcomes Report.

For further information please contact:

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Patient Choice Policy Statement

NHS Scarborough and Ryedale CCG is committed to giving patients greater choice and control over how they receive their health care, in line with the NHS Constitution and the NHS Choice Framework.

The CCG will work with referrers, including GPs, to ensure that they are aware of patients' right to choose, and that appropriate information is available at the point of referral to ensure that an informed choice can be made.

As set out in the NHS Constitution, you have a number of choices concerning care and treatment as a patient.

These choices include:

- The right to choose your GP surgery, and to be accepted by that practice unless there are reasonable grounds to refuse, in which case you will be informed of those reasons;
- The right to express a preference of using a particular doctor within your GP surgery, and for the surgery to try to comply;
- The right to choose which hospital to go to if your GP refers you to see a specialist as defined in National Guidance;
- The right to be involved in decisions about your healthcare and to be given the information you need to do this.

You can read more about your choices with the NHS

<http://www.scarboroughryedaleccg.nhs.uk/your-health/nhs-choices/>

These are not the only choices you can make. There are choices in your lifestyle, decisions about your treatment, and even the way in which you interact with doctors and other health professionals that can all affect your health.

To get the full benefit of the health service it is essential to give careful consideration of these other choices too.

Further Links:

The NHS website (previously known as NHS Choices) <https://www.nhs.uk/> helps patients in this area by providing tools and information. The resources include:

- **Health A-Z.** Use the Health A-Z to see the common treatment options for particular conditions and find links to specialist charities and patient groups in each area.
- **Medicines A-Z.** Information and guidance on medicines.
- **NHS Services.** Find the service you need and book appointments online.
- **NHS e-referral service.** The online service that allows you to book your own hospital appointment.