

Community Support Services in Scarborough and Ryedale



A reference guide for care homes

November
2017

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* denotes services provided by Saint Catherine's

Adult Speech and Language Therapy

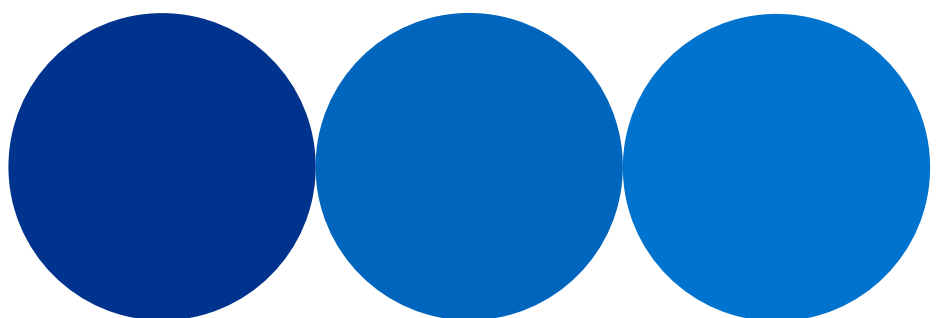
Support available

- Can offer face-to-face visits to assess and manage all aspects of acquired swallowing and communication difficulties and provide any required training for individual residents
- Telephone advice service is also available if residents have an open referral

Referral Pathway

1. Direct Referral	Nursing Home: no Residential Home: no
2. Referral by GP, District Nurse or other	GPs, Specialist Nurses eg Palliative Care, Parkinson's, consultants and other AHPs
Hours of Service:	Monday to Friday 8am-5pm
Training Available (with any associated costs):	Dysphagia and communication training is available. The cost is £100 for a two-hour session

CONTACT: Louise Brown (Team Manager), 01723 342250



Age UK Scarborough and District

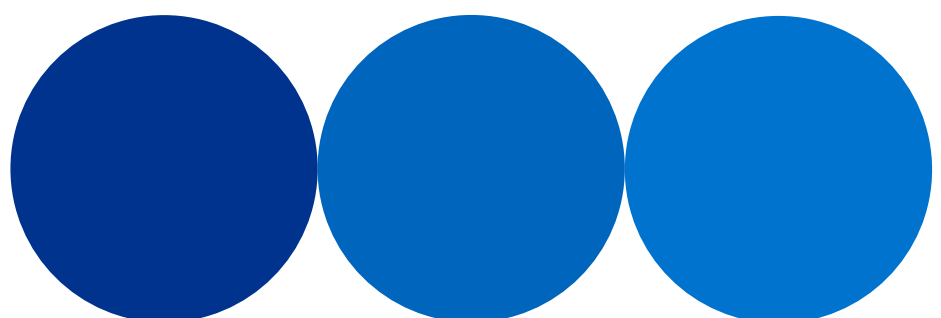
Support available

- Benefits advice and claims
- Community Care
- Service available for anyone over 50 years of age

Referral Pathway

1. Direct Referral	Nursing Home: yes Residential Home: yes
2. Referral by GP, District Nurse or other	GP and District Nurse referrals also accepted
Hours of Service:	Monday to Friday 10am-4pm

CONTACT: 01723 379058 or reception@ageukscarborough.org



Bereavement Support Services

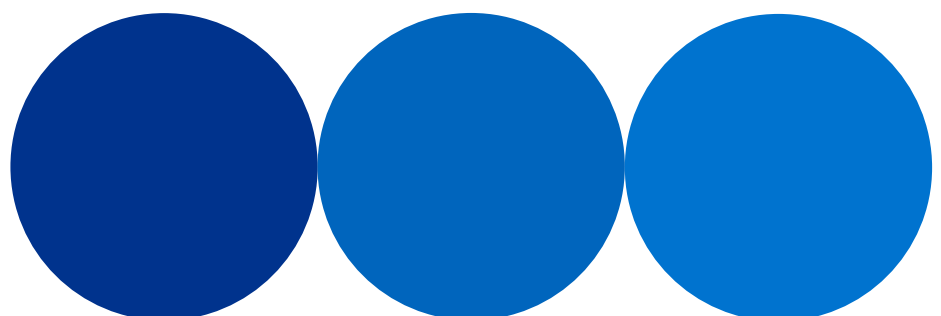
Support available

- Bereavement Support – initial assessment and ongoing one-to-one support or counselling for people grieving the death of a significant person in their lives. Service available for anyone bereaved in Scarborough and Ryedale
- Counselling for people coping with a palliative diagnosis where the patient is registered with a Hospice Service

Referral Pathway

1. Direct Referral	Nursing Home: yes Residential Home: yes (self-referrals are also accepted)
2. Referral by GP, District Nurse or other	All other health or social care professionals
Hours of Service:	Monday to Friday 9am-5pm
Training Available (with any associated costs):	A range of short and longer workshops and modules available through our Education Programme; more information is here: www.saintcatherines.org.uk/professionals/education
Link or Referral Documents	www.saintcatherines.org.uk/professionals/referral-forms

CONTACT: 01723 351421 or bssgeneral@saintcatherines.org.uk



CNS Care Homes Support

Support available

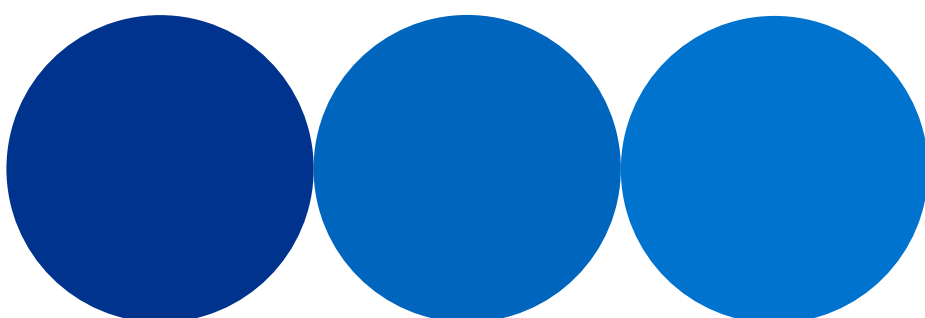
- Clinical advice and support
- Palliative and End of Life Care education to care homes
- Care Home forums held throughout the year

(Support available to residential or nursing homes in Scarborough, Filey, and Ryedale as well as in Whitby)

Referral Pathway

1. Direct Referral	Nursing Home: yes Residential Home: yes
2. Referral by GP, District Nurse or other	Other health or social care professional
Hours of Service:	Seven days a week 9am-5pm
Training Available (with any associated costs):	Programme of education for care home staff – delivered at the hospice and within care homes, relating to care for residents within the last year of life. Training funded as part of Care Homes Support Team provision. Additional training through Saint Catherine's Education department – various costs. More information is here: www.saintcatherines.org.uk/professionals/education
Link or Referral Documents	www.saintcatherines.org.uk/professionals/referral-forms

CONTACT: 01723 351421



Community Heart Failure Nurse Service (Scarborough and Ryedale)

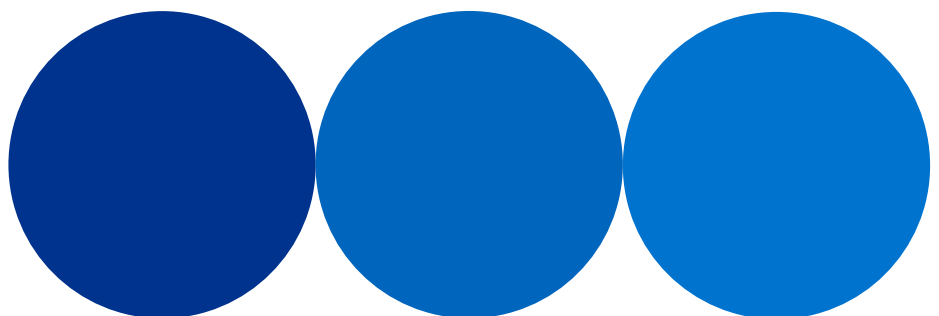
Support available

- Support for patients with a diagnosis of heart failure in the community setting, clinics, Malton Hospital and the Hospice in conjunction with cardiologist, GPs and other medical consultants
- Aims are initiation and optimisation of evidence based therapy as per NICE Guidelines to provide symptom management in those patients who are deemed palliative
- Provide support for carers and families and to educate patients and carers in self-management aiming to maintain the patients preferred place of care and reduce acute admissions

Referral Pathway

1. Direct Referral	Nursing Home: no Residential Home: no
2. Referral by GP, District Nurse or other	Secondary care consultants, GP and other healthcare professionals with both GP and patient consent, providing a clinical diagnosis of heart failure has been confirmed. Referrals can be made via System One TASKS or by letter
Hours of Service:	Monday to Friday 8.30am-4.30pm

**CONTACT: Heart Failure Specialist Nurse Team, Springhill House,
19 Springhill Close Scarborough; 01723 342144**



Community Infection, Prevention and Control

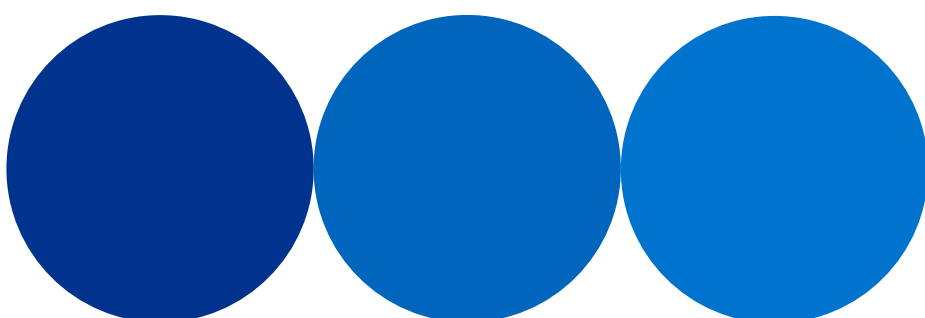
Support available

- Advice about all aspects of preventing and controlling infection
- Management and control of outbreaks such as diarrhoea and vomiting (D&V), and provision of a 'Viral Gastroenteritis Outbreak Management Pack'
- Provision of *Clostridium difficile* (*C. difficile*) cards for service users with *C. difficile* infection for colonisation
- A wide range of Infection Prevention and Control (IPC) resources to support you with compliance with the Health and Social Care Act 2008: Code of Practice on the prevention and control of infections and related guidance and CQC registration requirements (policies, audit tools, preventing infection workbooks, CQC Inspection Preparation Pack for Care Homes, Urinary Catheter Passport, Posters / Factsheets / Leaflets)
- Training packages

Referral Pathway

1. Direct Referral	All services - Nursing Home, Residential Home and Domiciliary Care Agency
2. Referral by GP, District Nurse or other	General advice or enquiries during office hours: 01423 557340 or visit ipccommunity@hdfn.nhs.uk For further information, visit: www.infectionpreventioncontrol.co.uk
Hours of Service:	The team can be contacted during normal office hours

CONTACT: 01423 557340



Community Nursing (service available to residential homes only)

Support available

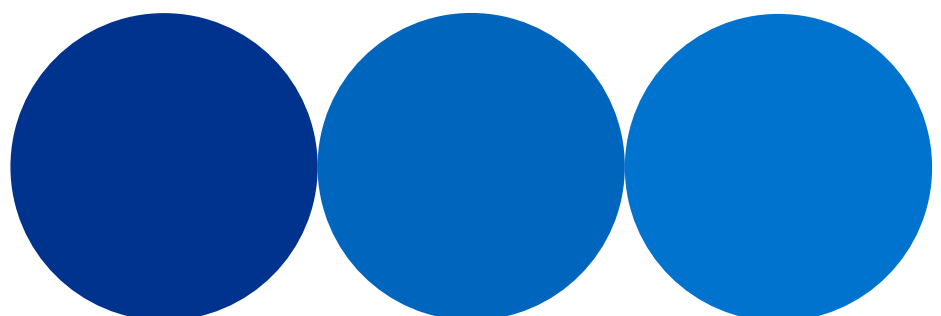
- Wound care
- Catheter care
- Continence care
- Palliative and End of Life Care
- Skin integrity

Referral Pathway

1. Direct Referral	Nursing Home: no Residential Home: yes
2. Referral by GP, District Nurse or other	n/a
Hours of Service:	Seven days a week 8.30am-10pm
Training Available (with any associated costs):	Training can be provided (where appropriate) specific to patient need

**CONTACT: Single point of access number,
01904 721200 (8.30am-6pm, Mon-Fri)**

**Out of hours via Scarborough Hospital switchboard, 01723 368111
(6pm-10pm, Mon-Fri and 8.30am-10pm, weekends / bank holidays)**



Community Occupational Therapy and Physiotherapy

Support available

- Assessment and treatment of a range of medical conditions – eg. Falls and reduced mobility. This may include a Home Exercise Programme, seating, positioning and moving and handling advice for the home to act on.

(Equipment is not usually issued into Residential or Nursing Homes; Training is not provided in Moving and Handling Techniques)

Referral Pathway

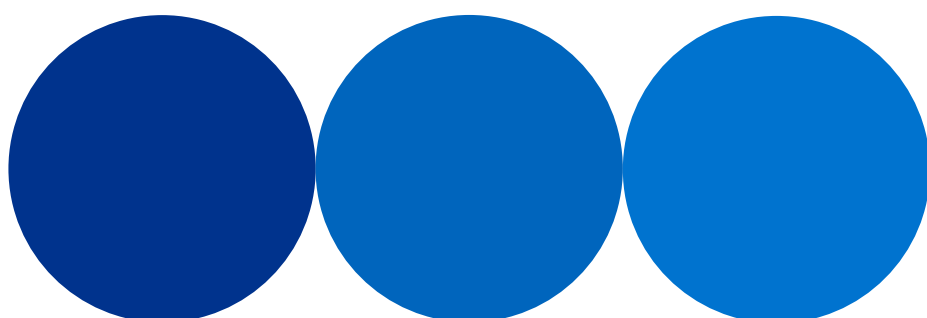
1. Direct Referral	Nursing Home: no Residential Home: no
2. Referral by GP, District Nurse or other	Both teams accept referrals from GP, DN, Specialist Nurses, Acute and Out of Area Hospitals, Hospice, HAS Care Manager
Hours of Service:	Monday to Friday 8.30am-4.30pm
Training Available (with any associated costs):	Training can be provided on Falls Prevention - availability and costs to be negotiated directly with the Community Services Manager

CONTACT: Scarborough Community Therapy Team: Springhill House, Springhill Close, Scarborough, YO12 4AD

Call 01723 342389 or fax, 01723 342656

South Ryedale Community Therapy Team: Malton and Norton Community Hospital, Middlecave Road, Malton YO12 7NG

Call 01653 604548 or fax 01653 600589



Community Respiratory Practitioner (Scarborough, Ryedale and Whitby)

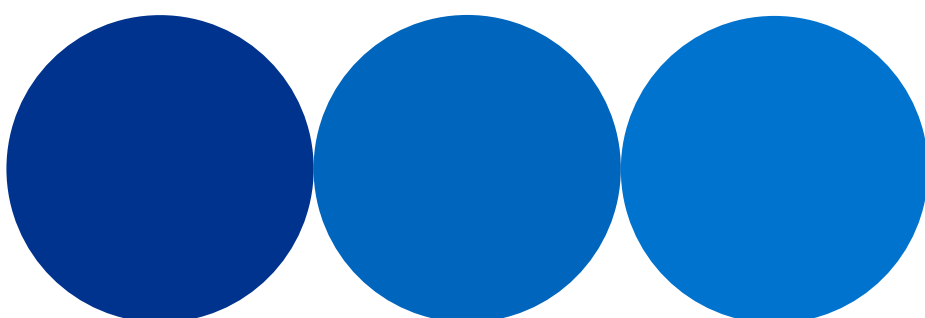
Support available

- Treatment and advice for Chronic Obstructive Pulmonary Disease (COPD) and other Respiratory Conditions
- Advice about and prescribing of medications for COPD and respiratory conditions
- End of life care and advice for COPD

Referral Pathway

1. Direct Referral	Nursing Home: no Residential Home: no
2. Referral by GP, District Nurse or other	Via GP or have their permission to refer to the service
Hours of Service:	Monday to Friday 8.30am-4.30pm
Training Available (with any associated costs):	General Respiratory Management including breathlessness, recognising exacerbation of COPD, how to use inhalers effectively etc. No cost but training room/area required
Link or Referral Documents	Gold Guidelines 2016: www.goldcopd.org Nice Guidelines 2012: www.nice.org.uk

CONTACT: 01723 342345 (Scarborough), 07717 421849 (mobile)



Community Specialist Palliative Care Team (including Neurology)

Support available

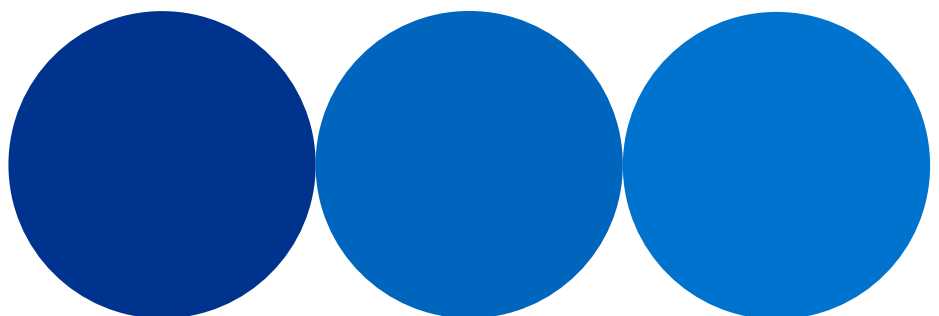
A team of clinical nurse specialists who specialise in caring for people with life limiting illnesses, including cancer and progressive neurological diseases. We work alongside other health and social care professionals. We can provide:

- Specialist assessment of individual needs
- Expert advice about managing and coping with symptoms
- Help to people so they can understand their illness, its symptoms and progression
- Time for the person and their family to talk through the illness and share thoughts
- Advance Care Planning to explore individual's choices and preferences about future care and treatment
- Specialist signposting for benefits advice and other support
- Liaison with other teams involved in the person's care
- Help to access other Saint Catherine's services as appropriate

Referral Pathway

1. Direct Referral	Nursing Home: yes Residential Home: yes
2. Referral by GP, District Nurse or other	Other health or social care professional
Hours of Service:	Monday to Friday 8.30am-4.30pm
Training Available (with any associated costs):	Training through Saint Catherine's Education department: www.saintcatherines.org.uk/professionals/education
Link or Referral Documents	www.saintcatherines.org.uk/professionals/referral-forms

CONTACT: 01723 351421




Continence Specialist Service

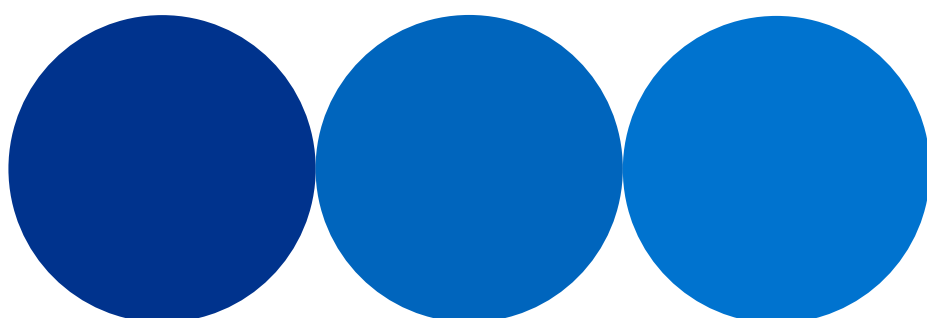
Support available

- Teaching sessions on Catheterisation and Catheter Care, Continence Assessment, and Management of Constipation—bespoke sessions as required and as resources allow
- Visits for patients who require specialist nurse assessment / intervention
- Verbal advice – by phone

Referral Pathway

1. Direct Referral	Nursing Home: yes Residential Home: yes
2. Referral by GP, District Nurse or other	Yes – open referral service
Hours of Service:	Monday to Friday 8.30am-4.30pm
Training Available (with any associated costs):	See above – no associated cost Cost may be incurred for non-attendance
Link or Referral Documents 	Continence Assessment forms are currently being updated – continue with current form for now Referral can be through completion of a continence assessment form – and a request for the patient to be seen by a specialist nurse too; or through the attached referral form (left)

CONTACT: continenceteam@york.nhs.uk or 01723 342834



Crisis Response and Resolution Service (CRHT) Scarborough and Ryedale (and Whitby)

Support available

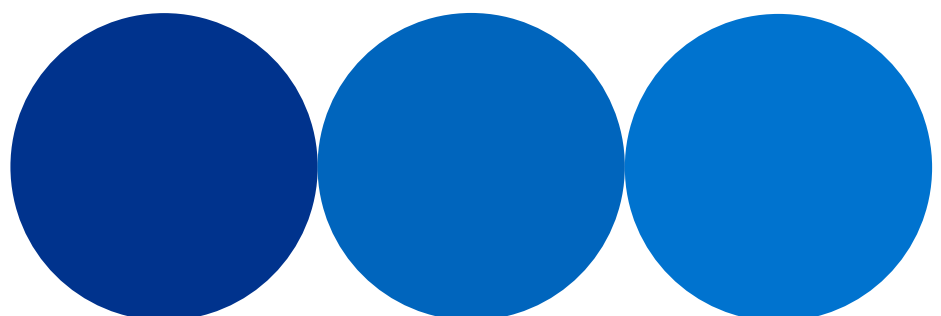
Eligible persons are:-

- Adults aged 16 and upwards
- Persons who are registered with a GP within the North East Yorkshire locality of the Tees, Esk and Wear Valleys Trust
- Persons presenting to Scarborough Hospital A&E department following an episode of deliberate self-harm from other areas will be seen for a full assessment of need, including risk, though any further interventions will need to be negotiated with their local mental health provider
- People who are experiencing a psychiatric crisis and who would otherwise be admitted to an acute mental health unit were the CRHT team not available. Typically they may be experiencing psychotic disorder, moderate to severe depression, significant suicidal ideation/intent and/or bi-polar affective disorder
- Persons referred from inpatient services in order for the CRHT team to facilitate early discharge in conjunction with the multi-disciplinary team and care Co-ordinator

Referral Pathway

1. Direct Referral	Nursing Home: no Residential Home: no
2. Referral by GP, District Nurse or other	GP referral
Hours of Service:	24 hours

CONTACT: 01723 384635



Dementia Action Alliance

What we do

Action - Dementia Action Alliance captures and promotes best practice, enabling it to benefit many more people. We do this through member Action Plans. These are made public on our website.

Learn - Members come together to share best practice and learn about the latest trends and innovations from across health and social care. We enable this through our events programme that includes roundtables, conferences and webinars.

Campaign - Members come together to influence system-wide change and campaign on major issues within health and social care affecting people living with dementia.

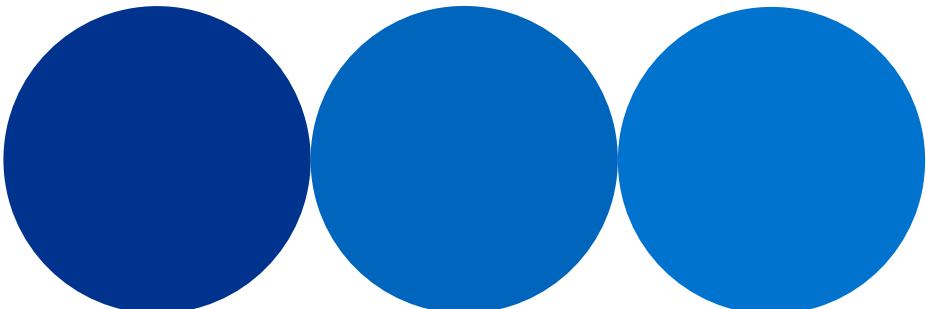
Member benefits

- Access to a network of health and social care professionals
- Share best practice with other members, and learn from each other
- Collaborate with people living with dementia, and those that care for them
- Invitations to our programme of

- events – which includes expert round tables, conferences and workshops
- Influence over Government policy and societal attitudes towards dementia
- Campaign on the major issues in health and social care relating to people with dementia and carers
- Showcase yourself as an organisation committed to taking action on dementia
- Subscribe to our monthly newsletters, which includes updates on our member activity and major trends within the sector
- Engage with leaders from Government and across health and social care
- Connect with others via our website and social media
- Learn from our topic-led webinars, podcasts and films
- Opportunities to shape what we do, highlighting the issues that are important to people affected by dementia
- Ensure your organisation is equipped to respond to the needs of people living with dementia

Click [HERE](#) for more details of how you or your organisation can get involved. For information on Scarborough Dementia Action Alliance, click [HERE](#)

CONTACT: Tim Kirkup, 07980 290266



Dementia awareness and Dementia Friends

Support available

Information Sessions

Dementia Friends Information Sessions are run by volunteer Dementia Friends Champions, who are trained and supported by Alzheimer's Society. Each Information Session lasts around one hour. You will learn more about dementia and how you can help to create dementia friendly communities.

Dementia Friends is an Alzheimer's Society led initiative which aims to increase dementia awareness and change the way the nation thinks, talks and acts about dementia. A Dementia Friend is someone who has attended a one hour information session and has committed to an action that will make the lives of people living with dementia a little bit better. Anyone of any age can be a Dementia Friend and every action counts - from helping someone to find the right bus to spreading the word about dementia on social media.

Dementia Friends Champions are trained volunteers who encourage their family, friends, colleagues and local community to understand a little bit more about dementia, what it's like to live with dementia and then turn that understanding into action. As an organisation with trained Dementia Friends Champions, we can deliver a free one hour information session to your staff, in which they will learn more about dementia and how they can help to create dementia

friendly communities. We can facilitate and run these sessions for you.

To find out more about how to access the sessions locally or to book a session for your organisation please complete the form, below, and return it to: samanthabarker10@nhs.net

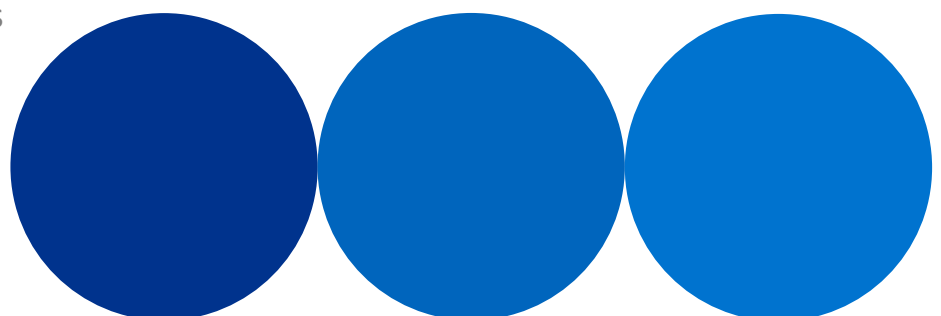


Get your organisation involved

If you register your organisation with Dementia Friends, you will get access to resources and information aimed at helping members of your organisation understand dementia and how it may affect a person. To register, please go to: www.dementiafriends.org.uk/register-partner-admin

For tips on how to make your organisation dementia friendly go to: www.alzheimers.org.uk/info/20116/making_organisations_more_dementia-friendly

CONTACT: www.dementiafriends.org.uk



Diabetes Specialist Nursing

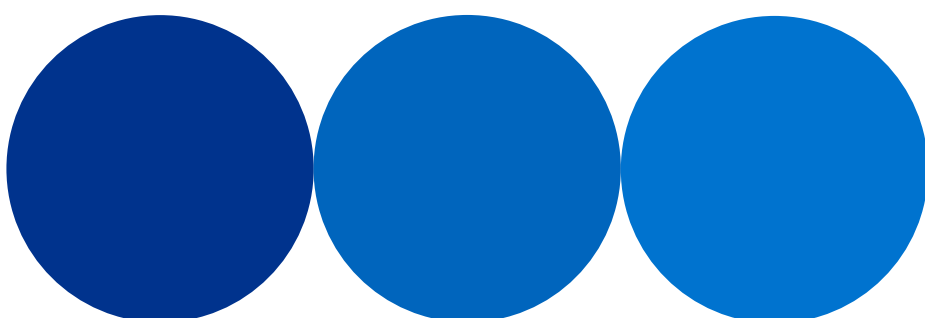
Support available

- Specialist support for people with diabetes and their families/carers including paediatrics, teenage and young adult, antenatal and insulin pump patients
- Structured group education for people with Type 1 ('DAFNE') and Type 2 ('Good2Go') diabetes
- Joint clinics and case note reviews with GPs/Practice Nurses/Community Nurses as well as telephone support and communication via SystemOne patient record system

Referral Pathway

1. Direct Referral	Nursing Home: yes Residential Home: no
2. Referral by GP, District Nurse or other	Also Practice Nurses, Yorkshire Ambulance Service, Saint Catherine's Hospice, Hospital Consultants
Hours of Service:	Monday to Friday (excluding bank holidays) 8.30am- 4.30pm
Training Available (with any associated costs):	<ul style="list-style-type: none"> ■ Primary Care Diabetes Update Days (for GPs, Practice Nurses, District Nurses) – free of charge, usually twice a year ■ Insulin Initiation Programme (for GPs, Practice Nurses, District Nurses) – ad hoc, according to demand. Contact Diabetes Co-ordinator for cost details

CONTACT: Lead Diabetes Specialist Nurse or Diabetes Services Co-ordinator, 01723 342274



Hospice at Home

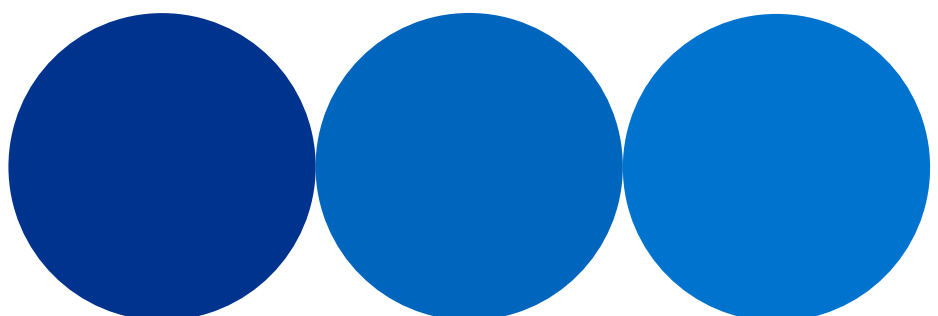
Support available

- Provides care and support in the patient's home in the last stages of life, or in response to a crisis and need for symptom management (for patients that are registered with a Scarborough or Filey GP)
- Hospice at Home is a partnership between Saint Catherine's and Marie Curie to provide a 24-hour service
- Registered nurses and Healthcare Assistants are available

Referral Pathway

1. Direct Referral	Nursing Home: yes Residential Home: yes
2. Referral by GP, District Nurse or other	Other health or social care professional
Hours of Service:	24-hour service
Link or Referral Documents	www.saintcatherines.org.uk/professionals/referral-forms

CONTACT: 01723 356062



Making Space Dementia Navigator Services

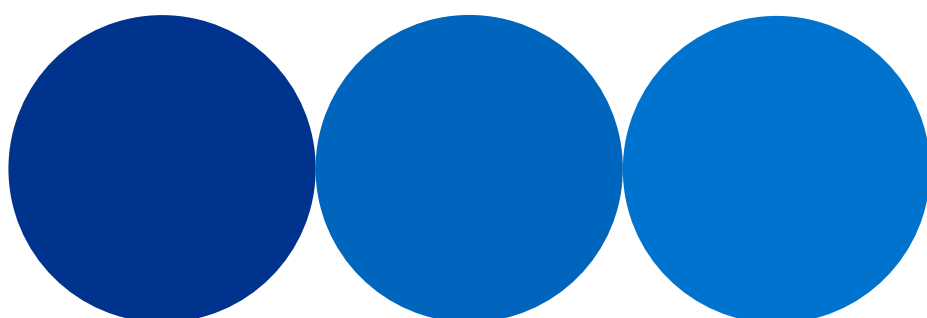
Support available

- Dementia friendly dance
- Deep group: for people with dementia looking at relevant issues
- Still Caring: for those with relatives in permanent care
- Home visits
- Advice and information
- Information leaflets, as requested

Referral Pathway

1. Direct Referral	Nursing Home: yes Residential Home: yes (referrals accepted from all sources with client consent)
2. Referral by GP, District Nurse or other	GPs, District Nurses, CCGs, CMHT team Memory Clinic, Carers resource, Health and Adult Services, Alzheimer's Society
Hours of Service:	Monday to Friday except bank holidays 9am-5pm
Training Available (with any associated costs)	Dementia friends (numbers over 10, free)
Link or Referral Documents	By phone (no formal referral form required)

CONTACT: 01723 371958



Marie Curie Overnight Nursing Service

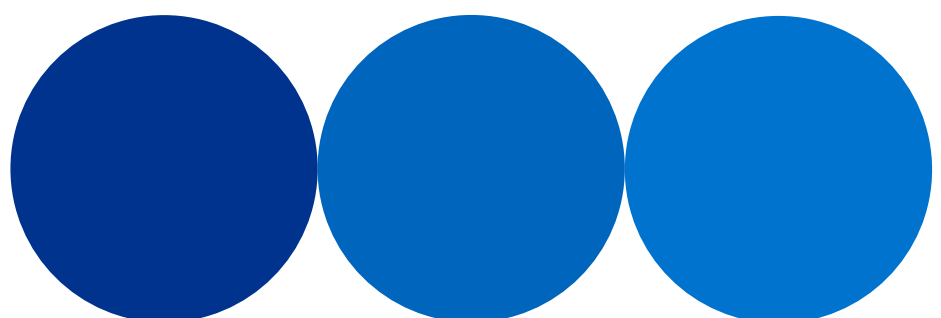
Support available

- One to one support for people at the end of life being cared for in the community, including residential homes (Registered nurse and health care assistants available)
- Holistic care of individuals, management of symptoms with involvement of Hospice at Home service or out of hours GP as appropriate

Referral Pathway

1. Direct Referral	Nursing Home: no Residential Home: no
2. Referral by GP, District Nurse or other	<ul style="list-style-type: none"> • GP, District nurse, Care Homes Team, other clinical nurse specialist • Referrals via Hospice at Home referral hub for patients with a Scarborough or Filey GP • All other patients referred via Marie Curie referral centre
Hours of Service:	Seven days a week 10pm-7am
Link or Referral Documents	www.mariecurie.org.uk/professionals

**CONTACT: Clinical nurse manager Mandy Wilkinson, call 07540 674879 or email mandy.wilkinson@mariecurie.org.uk
Hospice at home referral hub, 01723 356062
Marie Curie referral centre, 0845 0567899**



Medicines Management Team

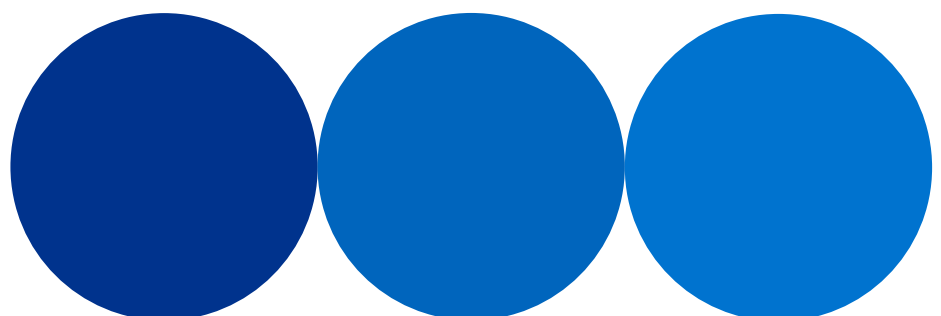
Support available

- Advice on the management of medication in social care settings including storage, documentation, administration and disposal
- Advisory visits direct to care homes
- Access to the service is also open to domiciliary care providers

Referral Pathway

1. Direct Referral	Nursing Home: yes Residential Home: yes (or from domiciliary care agency)
2. Referral by GP, District Nurse or other	Not necessary, but healthcare professionals are invited to contact the service
Hours of Service:	Monday-Friday, excluding bank holidays 9am-5pm
Link or Referral Documents	www.harrogateandruraldistrictccg.nhs.uk/medicine-management/the-safe-handling-of-medicines-in-social-care-settings/

CONTACT: Hardccg.nymm.socialcare@nhs.net
 (the email address is checked twice daily by members
 of the medicines management team who
 aim to reply within one working day)



Mental health services for older people (Community Mental Health Team)

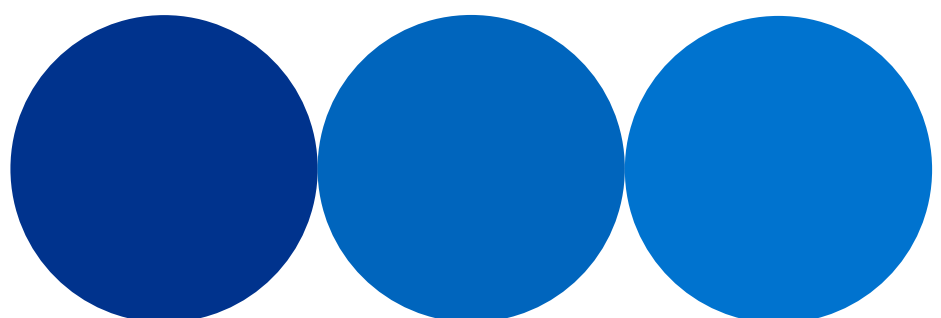
Support available

- Telephone advice/support on changes in behaviour
- Psychiatric medication advice
- Assessment/treatment of people over 65 presenting with mental health issues (psychosis, depression, anxiety and dementia)

Referral Pathway

1. Direct Referral	Nursing Home: no Residential Home: no (telephone advice can be sought)
2. Referral by GP, District Nurse or other	All referrals are by GP surgery at present
Hours of Service:	Monday to Friday 9am-5pm
Link or Referral Documents	A new e-referral system is being set up, which should be live by the end of 2017

CONTACT: 01723 384600



Nutrition and Dietetic Service

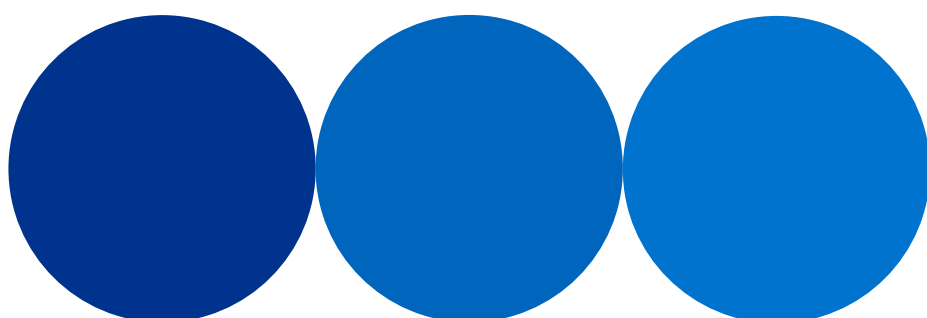
Support available

- If a resident would benefit from advice on nutrition or diet related problems, please contact your GP for referral to request this
- Ongoing support is available to any residents who require enteral feeding
- Training can be provided to care home staff if required

Referral Pathway

1. Direct Referral	Nursing Home: no Residential Home: no
2. Referral by GP, District Nurse or other	Referral via GP to the Nutrition and Dietetic Department (see contact details below)
Hours of Service:	Monday to Friday 8.30am-5pm
Training Available (with any associated costs):	A training package is available which covers all aspects of nutritional care for residential and nursing care, including CQC nutrition and hydration standards. Please contact the Professional Lead for Nutrition and Dietetics for further details, and for associated costs (see contact below)

CONTACT: Nutrition and Dietetic Department, Scarborough Hospital, 01723 342415; Professional Lead Nutrition and Dietetics, York Hospitals NHS Foundation Trust, 01904 725269



Pal Call—Telephone Support

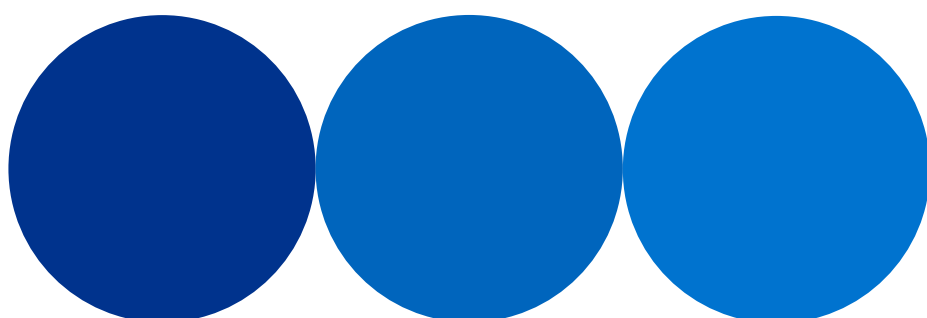
Support available

- Nurse-led telephone advice and support for patients with life-limiting illness
- For Scarborough, Filey and Ryedale patients (service also covers Whitby and Bridlington areas)

Referral Pathway

1. Direct Referral	Nursing Home: yes Residential Home: yes
2. Referral by GP, District Nurse or other	Other health or social care professional
Hours of Service:	Out of Hours (outside normal GP surgery hours)
Link or Referral Documents	www.saintcatherines.org.uk/professionals/referral-forms

CONTACT: 01723 354506



Parkinson's Specialist Nurse

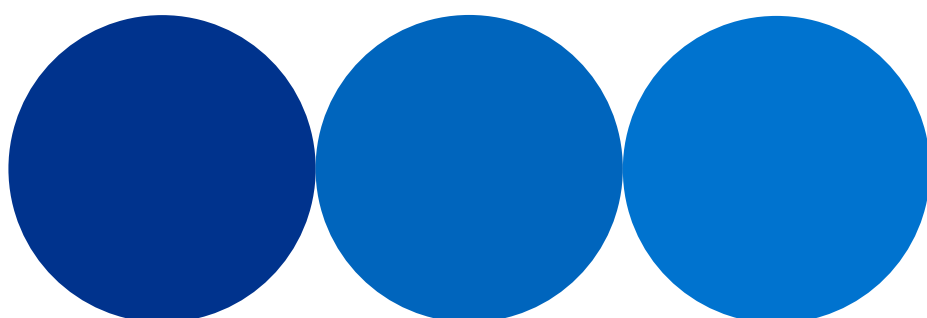
Support available

- Home visits if patient known to the service and unable to attend clinic
- Medication review (Parkinson's Medication only)
- General and specialist advice regarding Parkinson's Disease

Referral Pathway

1. Direct Referral	Nursing Home: yes Residential Home: yes
2. Referral by GP, District Nurse or other	n/a
Hours of Service:	Monday to Thursday 7.30am-6pm
Training Available (with any associated costs):	Client specific advice and training available where needed

CONTACT: 01723 385054 (please note, response times may be delayed when clinics are running)



Public Health England (Yorkshire and Humber Health Protection Team)

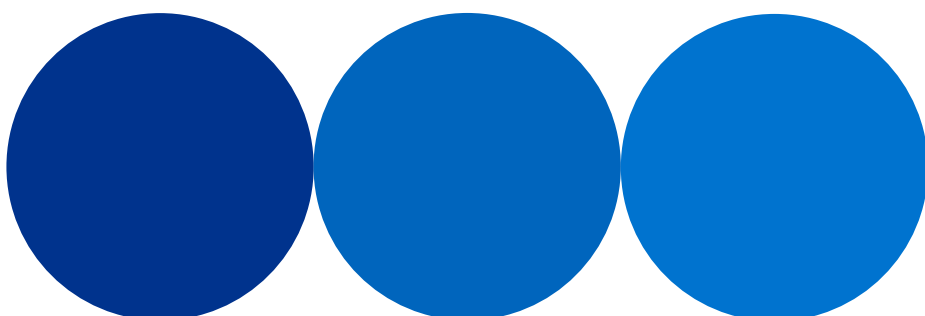
Support available

- Health protection enquiries
- Reporting notifiable diseases and causative organisms
- Management and control of outbreaks (respiratory)
- Communicable disease advice
- Vaccination advice
- Posters / Factsheets / Leaflets
- National Guidance
- Knowledge Hub

Referral Pathway

1. Direct Referral	Nursing Home: yes Residential Home: yes (Domiciliary Care Agencies can also refer)
2. Referral by GP, District Nurse or other	See above
Hours of Service:	Acute Response Centre Monday to Friday, 9am-5pm Out of Hours, weekdays, 5pm-9pm and weekends 24-hours (EMERGENCY ONLY)
Link or Referral Documents	<ul style="list-style-type: none"> ■ www.gov.uk/topic/health-protection/infectious-diseases ■ www.gov.uk/government/organisations/public-health-england ■ https://khub.net/web/pheyorkshireandhumber ■ Managing Norovirus outbreaks in social care settings

CONTACT:
01904 687100 (office hours), 0114 304 9909 (out of hours, emergency use only)



Scarborough, Whitby, Ryedale Podiatry Team

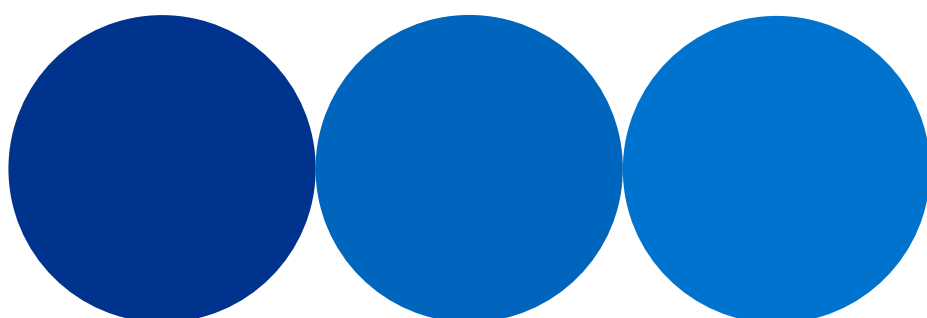
Support available

- Podiatry department provides Specialist Podiatry assessments and treatment for the below conditions (this list is not exhaustive):
 - Deformed toe nails (eg in-growing toe nails or thickened nails)
 - Corns and callus
 - Diabetics categorised a moderate risk, high risk or those with foot ulcers
 - Foot ulcers
- We also offer biomechanics assessments and the provision of orthotics to patients with a Podiatric need in line with the specification
- Home visits are only available to house-bound patients

Referral Pathway

1. Direct Referral	Nursing and Residential Homes able to refer patients with a podiatric need including urgent referrals for patients with foot ulcers
2. Referral by GP, District Nurse or other	GPs and healthcare professionals able to refer to patients with a podiatric need including urgent referrals for patients with foot ulcers
Hours of Service:	Monday to Friday 8.30am-5pm (out of hours service coming soon)
Training Available (with any associated costs):	Teams can contact Podiatry service to discuss their potential learning needs so training can be tailored to meet this

**CONTACT: Springhill House, 19 Springhill Close, Scarborough
YO12 4AD; 01423 542972**



Social Care for Adults (North Yorkshire County Council)

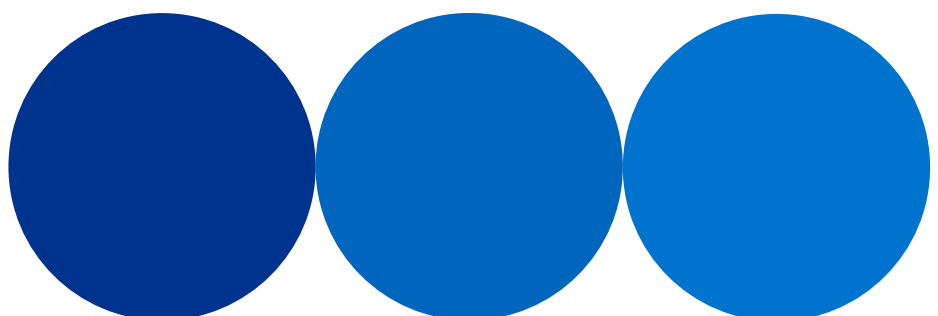
Support available

North Yorkshire County Council provides a wide range of services for older people as part of its commitment to deliver social care for adults. Other local authorities, such as Scarborough Borough Council and Ryedale District Council, also provide leisure, cultural, sporting and organised social activities for older people.

Referral Pathway

1. Direct Referral	Nursing Home: yes Residential Home: yes
2. Referral by GP, District Nurse or other	yes
Hours of Service:	Normal office hours, in most instances
Link or Referral Documents	<ul style="list-style-type: none"> ■ North Yorkshire County Council - for more information about Social Care for Adults, click here. ■ North Yorkshire County Council - Care and Support Services Directory ■ North Yorkshire Connect - North Yorkshire’s Community Directory containing local information from community and voluntary organisations that can provide advice and support ■ Scarborough Borough Council ■ Ryedale District Council

**CONTACT: North Yorkshire County Council Social Care Centre, 01609 780780
(normal office hours only)**



Stoma Care Service

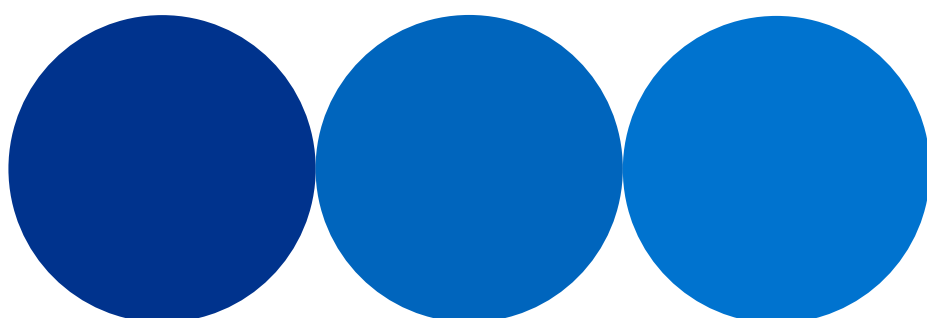
Support available

- Support and guidance on general stoma care and more complex Stoma related issues
- Support with psychological problems relating to Stoma and stoma care
- Guidance on Stoma and peristomal skin problems/complications
- Advice on Stoma appliances and associated products
- Training for carers

Referral Pathway

1. Direct Referral	Nursing Home: yes Residential Home: yes (will also accept referrals from individuals with a Stoma)
2. Referral by GP, District Nurse or other	Will accept referrals from all other healthcare providers
Hours of Service:	Monday to Friday (excluding bank holidays) 8.30am-5.30pm
Training Available (with any associated costs):	Training available to groups of all sizes on general Stoma care and to smaller groups/individual carers on client centred specific Stoma care

CONTACT: 01723 342388





Tissue Viability Specialist Nursing

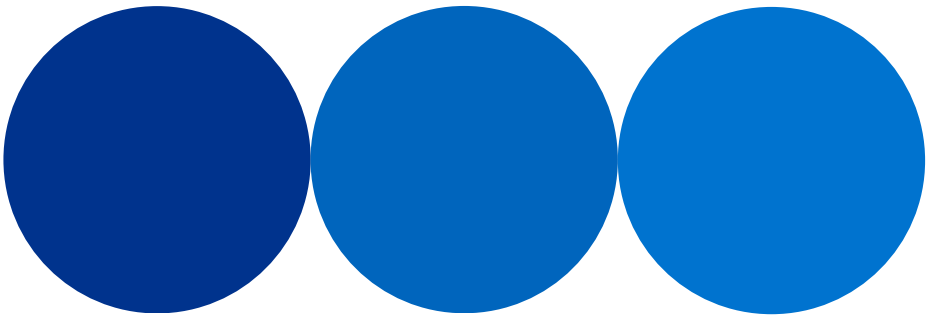
Support available

- Advice and help with all aspects of Tissue Viability
- Advice about pressure ulcer grading and skin care
- Education of Care Plans
- Education programmes
- Support and education available to all nursing and residential home staff

Referral Pathway

1. Direct Referral	Nursing Home: yes Residential Home: yes
2. Referral by GP, District Nurse or other	As above
Hours of Service:	Monday to Friday 9am-5pm
Link or Referral Documents	<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>For non NHS email</p>  </div> <div style="text-align: center;"> <p>For NHS secure mail</p>  </div> </div>

CONTACT: 01653 604549 / 01653 604709 or fax, 01653 600589



Tuberculosis and New Entrant Assessment Team

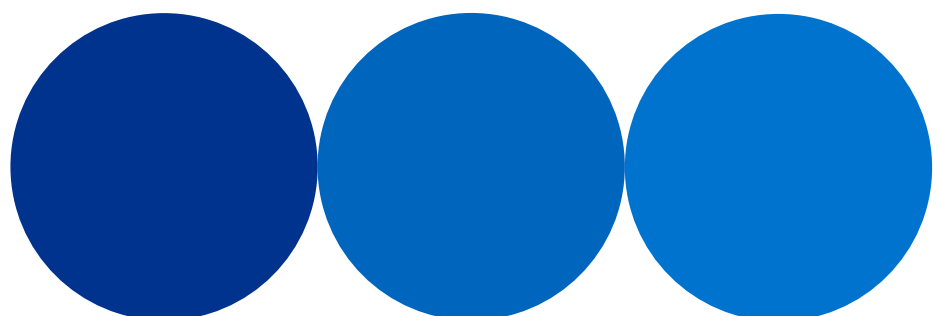
Support available

- Support for individuals on treatment for active Tuberculosis
- Support for individuals on treatment for latent Tuberculosis
- Tuberculosis screening for new entrants into the UK from countries with an annual incidence of 40 per 100,000 or more
- Information / general awareness sessions about Tuberculosis
- Training for carers

Referral Pathway

1. Direct Referral	Contact the team direct via phone or email for general enquiries about Tuberculosis and support regarding TB
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TB Nurses: Karina Coxhead or Alison Mawson, Phone 01423 555734 or email: tb@hdfnhs.uk, or Fax: 01423 557357
www.hdfnhs.uk/services/infection-prevention-control/tuberculosis-and-new-entrant-assessment-team/



Verification of Expected Death

Support following the death of a care home resident

Please note, Out of hours GPs are no longer able to attend to verify expected death in care homes.

Best practice guidance promotes quality care for End of Life patients and for those who are bereaved in that timely verification is an important stage in the grieving process for relatives and carers (Ambitions for Palliative and End of Life Care 2015, Hospice UK and National Nurse Consultant Group 'Palliative Care' 2017).

In September 2017 Scarborough and Ryedale CCG is supporting Registered Nurses in Nursing Homes in Scarborough, Filey and Ryedale to undertake training in the Verification of Expected Death.

For Residential Homes there is ongoing discussion among partners about how best to support residents, families and staff.

There will be updates from the CCG in due course. In the meantime, it is agreed that a standardised approach needs to be taken. For Nursing Homes who have Registered Nurses who are not yet competent in Verification of Expected Death and for Residential Homes the following support is available (see below):

Palliative care services

Palliative Care, out of hours, 01723 354506	Able to provide telephone advice and support, for residents within Scarborough, Ryedale & Filey areas
H@H service – 24/7 01723 356062	Able to provide telephone support or visit to verify expected death for residents known to a hospice service and registered with a Scarborough or Filey GP
Care Homes Support team – seven days a week (9-5pm) 01723 351421	Able to provide telephone support or visit to verify expected death for residents known to the team and in a residential home within Scarborough, Filey and Ryedale areas

Additional services for support

District Nurse Team - Scarborough, Ryedale, Filey seven days a week (8-10pm) 01904 721200, Monday to Friday 8.30am-6pm 01723 368111, Monday to Friday 6-10pm, weekends and Bank Holidays 8am-10pm	Able to provide telephone support and advice or visit to support care, and can visit to verify expected death if resident on District Nurse caseload
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